

# TITLE: REVIEW PAPER ON PHISHING ATTACKS

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## ABSTRACT

Phishing may be a cybercrime, which involves luring the user into providing sensitive and confidential information to the attacker. The data could include mastercard details, username and passwords, bank details, etc. After obtaining the knowledge, the attacker could commit crimes like financial losses and identity thefts. The target might be a private, a corporation or a cluster in a company. This paper provides an evidence on phishing attacks to make awareness and several other countermeasures to beat them.

**Keywords:** Phishing, deceptive and spear phishing, whaling, pharming, anti-phishing techniques.

## 1. INTRODUCTION

A field of knowledge Technology is Cyber Security that aims at the protection of knowledge, systems, network, etc., from the varied attacks. Cyber Security is one in all the key concerns in today's information technology world. It also aims at the prevention of unauthorized access to sensitive data. Data is prone to various attacks while in transit and while stored. These attacks, both existing and upcoming, pose a wonderful threat to industries and individuals. Since, industries rely heavily on computers for his or her functionalities, confidential and sensitive information must be protected. Various Cyber Security techniques and tools provide this protection of knowledge while it's stored and in transit.

The threats and vulnerabilities, together with the value of detecting and fixing the bugs, have consistently been increasing over the past 20 years. This has led to loss of holding, loss of reputation and revenue, transmission of security vulnerabilities, etc. The price encountered for overcoming such security attacks have escalated from \$27.4 billion to \$66 billion in eight years.

The attackers use various methods like loophole in applications as gateway to require advantage of the vulnerabilities, which help them to understand unauthorized access to sensitive data.

Phishing involves sending fraudulent emails to a target that appear to come back from a creditable source. A private or several individuals called phishers or attackers orchestrate the attack. The individuals who are stricken by the attack are called victims or targets. The goal of phishing is to collect sensitive data, like login credentials or checking account details or install malware into the target's system. Investigating such a fancy attack is extremely challenging to the cybersecurity experts. Phishing attacks are often performed manually but to overcome the attack and to reply effectively to the attack requires a lot of some time, intelligence and manpower. This could take days or perhaps weeks to reply and analyze the attack thorough. Manual investigation has a lot of dependency on the safety analyst's talents and tools available for investigation. Moreover, these manual investigations get it wrong because of human errors.

Commonly called the Amazon Prime Day phishing attack, the knowledge of the shoppers of Amazon was compromised by a phishing attack. All the Amazon Prime members received an email that consisted of seemingly legitimate deals to them. On trying to get the 'deals', the transaction would fail, promoting the attackers to achieve sensitive information on the user.

Another common example is Google Docs invitation. In May 2017, attackers sent fraudulent invitations to Google users across the globe to edit documents. When the recipients clicked the invitation, it led to a third party app that facilitated attackers to urge tip.

## 2. PHISHING MECHANISM

The motive of phishing attack is to govern the attacker into providing lead about him/her. To perform such an attack, the attacker or phisher mimics a legitimate website. To mimic the website, he/she constructs a malicious site employing a phishing website. This phishing website would gather all the information on the target and provide it to

the attacker [11]. Usually, the targets are unable to differentiate between genuine and phishing websites causing them to constitute the traps set by the phisher.

Phishing attacks have several steps that attackers follow to get information. this may be explained in six steps. The steps are as follows:

- Plan
- Compose email
- Attack
- Gather data
- Fraud

The attacker starts the strategy by planning the attack. This step involves when deciding the legitimate website that must be imitated and also the victim whose information should be gathered. Followed by planning, is composing an email that should appear genuine for the victim to be lured into providing his/her data. The third part is sending the composed email to the target followed by gathering the knowledge on the victim. The gathering of information phase occurs as long because the victim has been tricked by the phisher. Using the victim's information, the attacker commits cybercrimes like mastercard fraud, theft, etc. It shows several steps involved within the attack.

This email consists specified it appears to be genuine and legit. In step 2, the attacker sends this composed email to the victim (target). Step 3 indicates that the victim, unable to differentiate between genuine emails and phishing emails, tends to open the e-mail. the e-mail then directs her to the phishing website. The victim enters her login credentials within the webpage oblivious of the actual fact that it is a malicious site. The phishing website then provides the login credentials to the attacker. this is often illustrated in step 4. within the last step, the phisher, using the information he has obtained from the phishing website, logs into the target website. Now, he would be able to access all the data of the victim. Thus, the method of phishing is completed.

### **3.SORTS OF PHISHING ATTACKS**

The attack may be performed in several ways. The motive for all the kinds are the identical. the sole variation amongst the categories are the quantity of targets and also the mechanism accustomed obtain the info.

The various forms of phishing attacks are [12]:

- Deceptive Phishing
- Spear Phishing
- Whaling
- Pharming

#### **3.1 Deceptive Phishing**

Deceptive phishing is that the most prevalent kind of phishing attack. It involves imitating a legitimate website and sending an email to the target appearing it to be genuine. the e-mail sent would contain a malicious URL or link. it might instruct the target to click on the URL. Upon following the instruction, the phishing website gathers all the login credentials and other sensitive information about the target and forwards it to the attacker [11].

For example, testuser@amazon.com uses a lowercase 'a' that might be removed. Hence, testuser@mazon.com could trick the target and thereby obtain data.

#### **3.2 Spear Phishing**

This sort of phishing is almost similar to deceptive phishing. the sole difference is that the target. Unlike deceptive phishing, spear phishing targets one individual only. The attacker aims at one person and lures him/her into providing confidential data. The fraudsters customize the e-mail consistent with the individual. the e-mail would consist a number of the target's information like the person's name, company he/she is functioning in, designation, etc. the foremost common platforms where spear phishing takes place is social media sites like LinkedIn where it's easy for them to get information on the individual's profession [2].

#### **3.3 Whaling**

Whaling attacks occur when the phisher targets a private at an executive position like CEO. The attacker would be profiling the victim for a substantial period before performing the attack. The attacker, almost like other types, would send an email to the target and manipulate him/her into providing information to the attacker. Whaling is taken into account a really dangerous attack since the people in executive bands have access to the organization's most hint.

### 3.4 Pharming

Pharming is another variation of phishing. Unlike the opposite techniques, it's not necessary to focus on individuals. The attack can victimize an oversized number of individuals without having to be targeted individually.

Pharming is performed in two ways:

The first method involves a code that's sent to the target via email that modifies all the local host files within the system. The URLs would be converted by the host files to number strings, utilized by the system to access websites. This causes the target to be redirected to the malicious site in spite of entering the right URL.

The second method of performing pharming is through a method called DNS Poisoning. During this method, the system's local host files aren't corrupted but the name system table is modified. This leads to the target being redirected to malicious websites without their knowledge. The target would be assuming they're accessing the legitimate websites, but thanks to DNS Poisoning, they might be accessing the malicious website.

Thus, the motive for all the variations of phishing are the identical. Only the tactic and therefore the technique accustomed obtain the data varies from one type to a different.

## 4. ANTI-PHISHING TECHNIQUES

In [1], an answer was proposed where Automated Individual White-List (AIWL), an automatic list, attempts to keep up a white list that consists of each familiar Login User Interfaces (LUI) of the user's. When a user submits his/her login credentials or sensitive information to a LUI that's missing from the white-list, AIWL will warn the user of the possible trap and can warn him/her of the ensuing attack.

In [2], the authors proposed an answer to defend phishing attacks employing a combination of visual similarity based techniques and white list. The PC Vision (CV) tool called Speed up Robust Features (SURF) detector. This detector uses square shaped filters for extracting discriminative key point features. These features are extracted from both – suspicious and genuine websites. The features extracted from the websites are then compared for calculating a similarity degree. The similarity degree then helps in determining if the website is legitimate or not. If the similarity degree was high, it had been considered malicious since the legitimate website was trying to be imitated.

In [3], a special solution was proposed by the employment of Support Vector Machines (SVM) to detect if the mail is malicious or not. The SVM extracted common characteristics of the mail like language used, layout of the mail, structure of the mail, etc. It then compares the extracted details with the small print present within the system to test the similarity accuracy. If the accuracy exceeds a specific threshold, it marks the e-mail as malicious.

The study conducted in [4] used a singular technique of language Processing (NLP) to work out if the mail was malicious or not. During this paper, they extracted and compared common characteristics using NLP tools. PhishNet-NLP utilized tongue techniques together with all information present in an email, namely the header, links, and text within the body. PhishSnag used information extracted from the e-mail to detect phishing. Phish-Sem used NLP and statistical analysis on the body for labelling the mail as phishing or non-phishing.

A more advanced technique of filtering and classification was utilized in [5]. During this paper, the authors tested the URLs and verified whether it absolutely was malicious or not. They used an automatic approach for detecting phishing. It had two phases- Pre-filtering and Classification phase. Within the pre-filtering phase, the URL was compared against a black list using the domain a part of the URL. If the URL was present in this list then it absolutely was classified as malicious and wouldn't be proceeding to the Classification Phase. Within the next phase, two main features were checked for consistency- Randomness of the URL (RU) and therefore the Position of the domain token. Supported the results of Classification Phase, the URL was classified as malicious or non-malicious.

In [6], the authors used text mining to extract distinct features from emails. The emails could be phishing or genuine emails for better detection of the attack. The strategy followed was an initial conversion of the email to a vector representation followed by feature selection techniques for classification. The evaluation was performed using data sets accumulated from the HamCorpus of SpamAssassin project (legitimate e-mail) and the publicly available PhishingCorpus (phishing e-mail).

The extraction and classification method was further developed in [7]. In this paper, the vulnerabilities were differentiated into three categories based on the structure of the email. The three categories were Page-content vulnerability, Domain vulnerability and Code-scripting vulnerability. The evaluator model used was Anti-Phishing

Effectiveness Evaluator Model (APEE Model) which is used to analyze the effectiveness of the Anti-Phishing Mechanisms that have been implemented. The reputation of the vulnerabilities from the three categories are tested which help in determining whether the mail is a phishing email or not.

The method used in [8] is marginally different from the other techniques. In [8], they classify the mails as junk or not junk based on the spam filter. When an email arrives to the mailbox, the spam filter performs its filtering function and verifies if the mail is spam or not. The spam filtering is performed based on the reputation of the URL present in the mail. If the URL seems to be unsafe or suspicious, the filter marks the mail as 'junk'. The URL(s) in the mail are deactivated and the mail is then moved to junk. If the mail is genuine, the mail is moved to inbox for the user to open it safely.

In [9], Anti-phishing technique was developed with the help of advanced heuristic approach. In this technique, when a suspicious website was encountered, it was immediately updated in the black list. If a legitimate web-site is found, it updates the same in the white list. Therefore, when the user opens a website, it was first verified if the website was a phishing website or not and accordingly provided access to the same. This technique used PHP Programming Language along with a Database to maintain the two lists. According to this technique used, 2519 URLs were tested and 2510 were correctly classified.

The authors talk about reusable components for anti-phishing components layer in [10]. These reusable components are used for converting webpages to feature vectors using heuristic methods and external repositories. The finite feature vectors that provide as input to these vector machines train the support vector machine. With the training provided by these inputs, the support vector machine classified and determined various web pages as legitimate or a phishing web page. This was experimented with the mixture of heuristics in identifying a phishing webpage.

## 5. CONCLUSION

Phishing is a technique to gather sensitive information about the target using malicious links and emails. It is one of the most dangerous cyber-attacks that occurs in organizations, personal devices, etc. It is often difficult to distinguish between genuine emails and phishing emails. There are several methods that can be used to avoid this attack. Periodical updating of anti-phishing tools and platforms can prove to be very powerful. This study provides an in-sight to phishing, the mechanism of the attack, various forms it can occur in and the possible solutions to overcome them.

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